- 1. Go to https://maa.prismcompliance.com/default.aspx
- 2. Select the "Need Log In Help?" link below the Login button:

	and the second		
	Don't have a username? Click here		
MARYLAND DEPARTMENT	Login		
OF TRANSPORTATION	Username: *		
MARYLAND AVIATION ADMINISTRATION	Password: *		
	Login		
	Need Log In Heip?		
isiness Department Links	Popular PRISM Links		
Maryland Department of Transportation	Are you a vendor trying to report? (Log In above)		
Baltimore/Washington International Thurgood Marshall Airport	PRISM on-line Vendor Knowledge Base and Support Site		
Procurement/Contracting Opportunities	Vendor Registration Portal		
M/DBE Program Information			

- 3. You will be directed to the Logon Assistance page. To continue, you will need your account PIN and email address.
- 4. Email the Maryland Aviation Administration Office of Fair Practices (<u>MAAVendorPortalHelp@bwiairport.com</u>) and request your 8-digit account PIN.
- 5. You will receive the following email:

M	Maryland_Aviation_Administration@PrismCompliance.com					
		٠.	🖏 Reply all 🛛 🗸			
	Today. 10:19 PM					
	Name internet 🕹					

Your PIN is ABCD1234

(Note: your PIN will expire 24 hours from the time it is sent)

6. Enter your PIN and your account email in the appropriate fields in the Logon Assistance page, and then select the Send Username button:



7. The following pop-up will appear:



Select the Ok button to close the popup.

8. Check the email address associated with your PRiSM account. You will receive the following email (you may need to check your spam folder): PRISM Username Delivery [ngyi]

D	DoNotReply@PrismCompliance.com	٠	Reply all 🛛 🗸
	Dear Vendor,		
	Please find the username associated with your account. Your Username: Username1		
	Thank you.		
	Sincerely,		
	The PRISM Customer Support Team.		
Select	t the < Back link underneath the Send Username button to return to the Log	on p	age:

9.

