- 1. Go to https://maa.prismcompliance.com/default.aspx
- 2. Select the "Need Log In Help?" link below the Login button:

	Don't have a username? Click here
MARYLAND DEPARTMENT	Login
OF TRANSPORTATION	Username: *
MARYLAND AVIATION ADMINISTRATION	Password: *
	Login
	Need Log In Hein?
	Popular PRISM Links
usiness Department Links	
usiness Department Links	Are you a vendor trying to report? (Log In above)
USINESS Department Links Maryland Department of Transportation Baltimore/Washington International Thurgood Marshall	Are you a vendor trying to report? (Log In above) PRISM on-line Vendor Knowledge Base and Support Site
USINESS Department Links… Maryland Department of Transportation Baltimore/Washington International Thurgood Marshall Airport	Are you a vendor trying to report? (Log In above) PRISM on-line Vendor Knowledge Base and Support Site Vendor Registration Portal
USINESS Department Links Maryland Department of Transportation Baltimore/Washington International Thurgood Marshall Airport Procurement/Contracting Opportunities	Are you a vendor trying to report? (Log In above) PRISM on-line Vendor Knowledge Base and Support Site Vendor Registration Portal

3. Enter your Username in the User ID field, and then select the Reset Password button:



Forgot Your Password

Enter Your User ID	here
ease note a link to i	reset your password will be send to your Email Address o

4. The following pop-up will appear:



Select the Ok button to close the popup.

5. Check the email address associated with your PRiSM account. You will receive the following email (you may need to check your spam folder):

PRISM Password Reset Reque	əst [ngxC] ⋗ 🔤	ox ×	Z
DoNotReply@prismcompliance.com to me 👻	9:31 PM (4 minutes ago)	☆ ♠	:
Hi rmilani, We received a request to reset the pas you made this request, please click the <b>Reset My</b> request. Reset My Password For your security, the didn't make this password reset request, please is	sword associated with your <b>Password</b> link below to co is request will expire after 2 approx this email as pa share	user account mplete your 4 hours. If you	u u
to your account. Thank you Sincerely, The PRISM	I Customer Support Team P	S: if clicking t	the

link above does not work, you can copy and paste the below <u>https://maa.prismcompliance.</u> <u>com/ForgotUserNamePwd.aspx?m=ResetPassword&u=Q8cX9tooa3s%</u> <u>3d&t=I9qfgW009mvHe%2fpmNSrSDM%2fe8kZv%2bdAq</u>

6. Select the link at the bottom of the message (or paste it into the navigation bar in your browser) to navigate to the password reset page within 24 hours of receiving the email.

7. Enter a new password in the New Password field, and then enter the same password in the Confirm Password field. Next, select the Change Password button.



## **Reset Password**

New password	
Confirm New password	
Change Password	

8. Select the Click Here to Logon link to return to the Login page:

