

1. Go to <https://maa.prismcompliance.com/default.aspx>
2. Select the “Need Log In Help?” link below the Login button:

MDOT
MARYLAND DEPARTMENT
OF TRANSPORTATION

MARYLAND AVIATION
ADMINISTRATION

Don't have a username? [Click here](#)

Login

Username: *

Password: *

Login

[Need Log In Help?](#)

Business Department Links...

- Maryland Department of Transportation
- Baltimore/Washington International Thurgood Marshall Airport
- Procurement/Contracting Opportunities
- M/DBE Program Information
- Commercial/Concessions Opportunities

Popular PRISM Links...

- Are you a vendor trying to report? (Log In above)
- PRISM on-line Vendor Knowledge Base and Support Site...
- Vendor Registration Portal

3. Enter your Username in the User ID field, and then select the Reset Password button:

PRISM
COMPLIANCE MANAGEMENT

Forgot Your Password

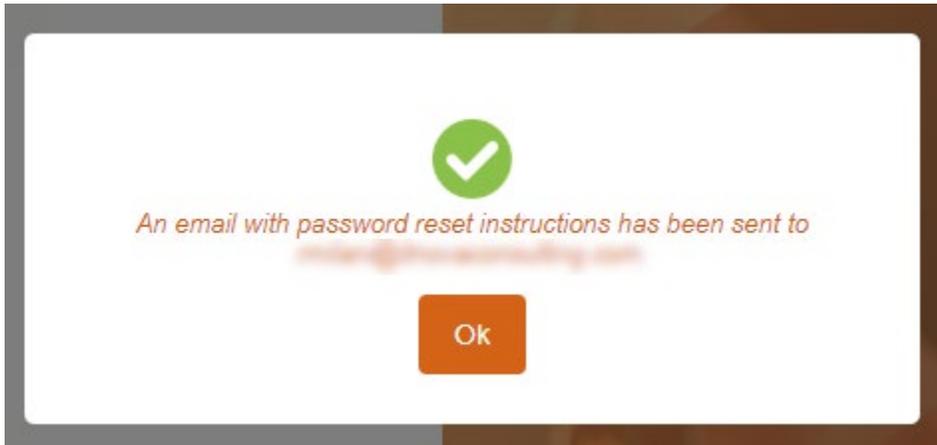
User ID

Enter Your User ID here

**Please note a link to reset your password will be send to your Email Address of record.*

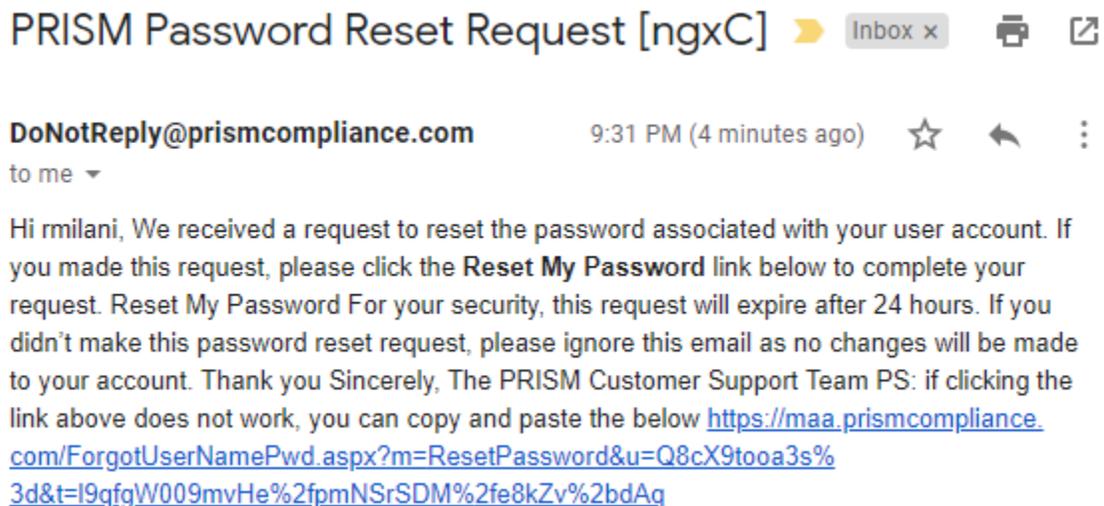
Reset Password

4. The following pop-up will appear:



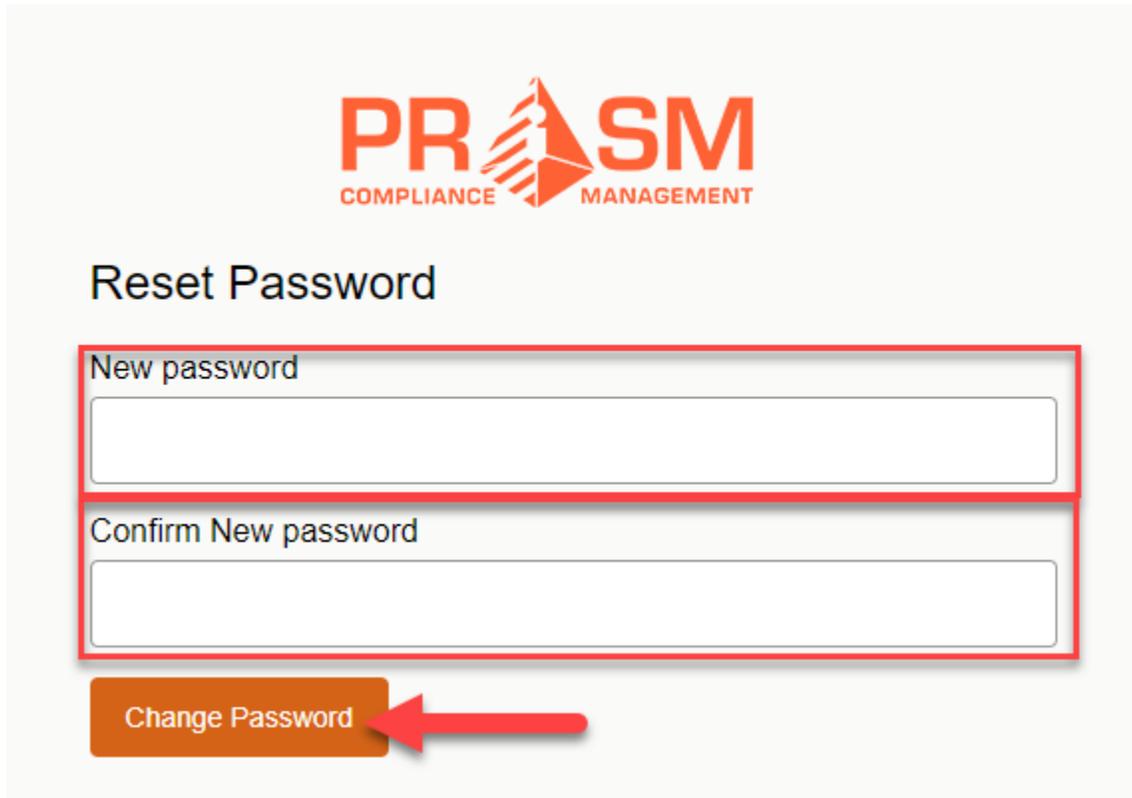
Select the Ok button to close the popup.

5. Check the email address associated with your PRiSM account. You will receive the following email (you may need to check your spam folder):



6. Select the link at the bottom of the message (or paste it into the navigation bar in your browser) to navigate to the password reset page **within 24 hours of receiving the email.**

7. Enter a new password in the New Password field, and then enter the same password in the Confirm Password field. Next, select the Change Password button.



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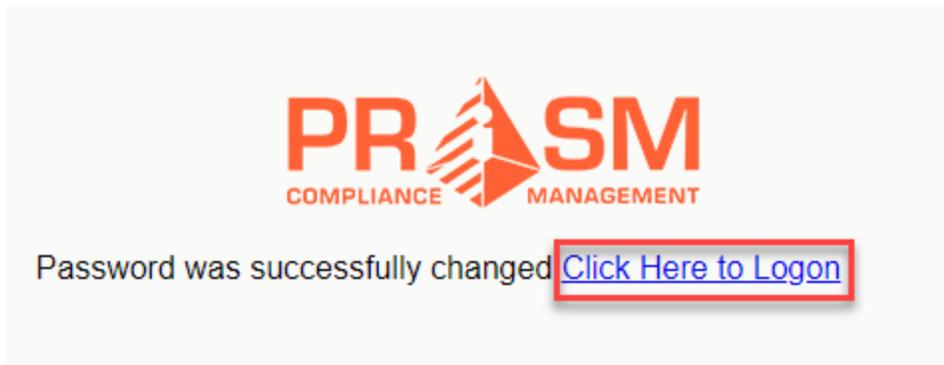
Reset Password

New password

Confirm New password

[Change Password](#)

8. Select the Click Here to Logon link to return to the Login page:



PRISM
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Password was successfully changed [Click Here to Logon](#)