



# TENANT INFORMATION ADVISORY

**Retention:** October 2, 2020

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**September 9, 2020**

**20-052**

## **PUBLIC ADDRESS SYSTEM OUTAGE CONCOURSES A AND B**

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There will be a total Paging System outage on Concourses A and B, Food Court, and South Terminal areas on the dates and times listed below. The Paging System will be completely shut down for upgrades beginning at 10:00 p.m. to 5:00 a.m. the following morning.

### **September 22 to September 23, 2020**

**Time:** 10:00 p.m. to 5:00 a.m.

**Areas Impacted:** Concourses A and B, Food Court, and Southwest Ticketing areas in the Main Terminal

If work cannot be completed on the scheduled date, the backup date is September 23 to September 24.

All normal paging, music, TSA messages, and emergency messages will be unavailable at the times stated above.

**No other emergency notification methods will be affected.**

Airport Operations staff and BWI Dispatch shall utilize other forms of emergency notification during this time.

If you have any questions prior to or during the outage, please contact Michael Chagnon, Administrator for Passenger Communications, at [mchagnon3@bwiairport.com](mailto:mchagnon3@bwiairport.com) or at 443-617-0639.

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John A. Stewart, Director  
Office of Airport Operations

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