



# TENANT INFORMATION ADVISORY

**Retention:** Indefinite

**REVISED**

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**July 17, 2020**

**20-041**

## **TWO PERSON REQUIREMENT FOR MEETING ARRIVING FLIGHT IN INTERNATIONAL CONCOURSE Gates D1, D3, D5, E1, E2, E3, E4, E5, E6, E7, E8, E9, E10, and E12**

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The Maryland Aviation Administration in collaboration with U.S. Customs & Border Protection (CBP) requires every arriving flight (**Domestic or International**) to be received by a minimum of two representatives from the air carrier or its designated ground handler. Both air carrier representatives must be planeside, at the loading bridge, or receiving location before the passengers are permitted to disembark. Of the two representatives, one must remain with the aircraft to prevent passengers from inadvertently exiting the concourse without being screened by CBP while the other representative directs and escorts passengers into the Federal Inspection Site (FIS), **or designated exit for domestic flights. This applies to Gates D1, D3, D5 on Concourse D, along with Gates E1, E2, E3, E4, E5, E6, E7, E8, E9, E10, and E12.**

Access to the areas of the Airport where Customs clearance is required, such as the FIS, sterile areas, and international arrival gates, is strictly prohibited during international flight disembarkment and processing except for those individuals performing work duties or conducting official business. Please refrain from using these areas for non-official business.

Should you have any questions, please forward all inquiries to Airport Operations. Thank you for your attention and compliance to this important matter.

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AIRPORT OPERATIONS**

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John A. Stewart  
Director  
Office of Airport Operations

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